



# TRAINING GUIDE

## WHAT GOES INTO THE SURPRISE BAG?

You will offer Surprise Bags of leftovers up to a £12 original value You can have 2 collections in the day.

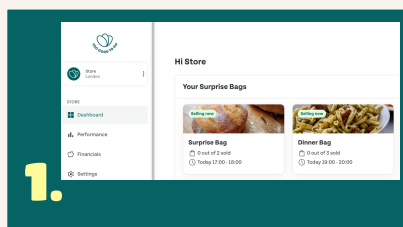
### Surprise Bag: Evening collection



### Pick 3 to make up the bag:

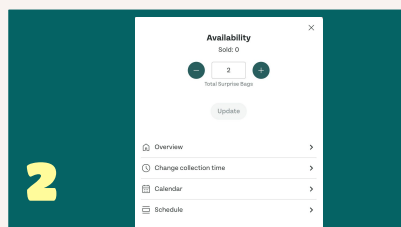
- 5 wings
- 2 pieces of chicken
- ½ grilled chicken (no sauce)
- Beans or gravy
- Plain fillet burger (no sauce or salad)
- 2 plain fillets (no bun)
- Other stock can also be added even without sides

## THE TOO GOOD TO GO JOURNEY



### 1. Login to MyStore

We set each store up with their own online account. It's easy for partners to access from mobile, tablet or desktop.



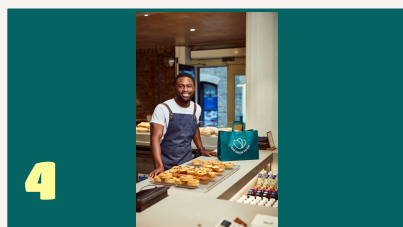
### 2. Set Supply

Typical supply is put up for sale as default. You can adjust it up or down according to the daily leftovers.



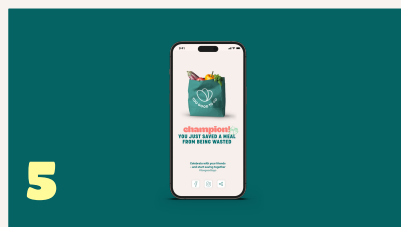
### 3. Prepare the Bags

At the end of the day, the store reviews the surplus food and packs the Surprise Bag.



### 4. Be Ready For Pickup

Customers show up at the store with their receipt on the 30 minutes before you close.



### 5. Customer Arrives

Ask the customer to present their mobile receipt, then ask the customer to swipe the on screen prompt.



### 6. The Handoff

Hand over the Surprise Bag to the customer when they arrive during the pickup window: *Feel empowered for being an everyday hero!*

## NEED SUPPORT?

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